



Annex - Questionnaire used in the 2009 Feedback Survey for Transnational Social Change Networks

Welcome to the feedback survey for [Network]! This survey is part of a project that provides networks with comparative data on how they are perceived by their constituents (e.g. members, partners, grantees, donors and advisory board).

You have been sent this survey because either you, as an individual, or the organisation you work for is associated with [Network].

[Network] would like to hear from you on how they can improve their effectiveness and maximise the value that you get from participating in the network.

If you are associated to [Network] as an **individual**, please respond to the questions keeping in mind the relationship that **you** have with [Network].

If it is your **organisation** that is associated to [Network], please respond to the questions keeping in mind the relationship that **the organisation** has with [Network].

The survey is conducted by Keystone (www.keystoneaccountability.org) and iScale (www.scalingimpact.net) acting as independent agents.

All responses will be kept anonymous and completely confidential.

If you have any questions regarding this survey, please contact:
natalia@keystoneaccountability.org

You can save your answers at any time using Acrobat Reader

About you: for organisations

If not representing an organisation, skip to Question D

- A** Which organisation do you represent? Remember that all responses will be kept anonymous. The name of the organisation will not be reported in the survey results.

- B** Which of the following best describes your organisation?

<input type="radio"/>	A Civil Society Organisation (Non governmental organisation, women's association, farmers' organisation, community based)
<input type="radio"/>	A funder/grant-making organisation
<input type="radio"/>	A local or subnational governmental authority
<input type="radio"/>	A national government
<input type="radio"/>	A regional or international intergovernmental organisation
<input type="radio"/>	An academic institution/research institute/think-tank/other research team
<input type="radio"/>	A private sector company/business
<input type="radio"/>	A research team of individuals from various institutions
<input type="radio"/>	Other (please specify)

- C** What is your position in your organisation?

<input type="radio"/>	Executive Director
<input type="radio"/>	Manager/Team leader
<input type="radio"/>	Officer/Researcher
<input type="radio"/>	Other (please specify)

Skip to Question F

About you: for individuals

D Which of the following best describes the type of organisation you work/volunteer for?

<input type="radio"/>	A Civil Society Organisation (Non governmental organisation, women's association, farmers' organisation, community based)
<input type="radio"/>	A funder/grant-making organisation
<input type="radio"/>	A local or subnational governmental authority
<input type="radio"/>	A national government
<input type="radio"/>	A regional or international intergovernmental organisation
<input type="radio"/>	An academic institution/research institute/think-tank/other research team
<input type="radio"/>	A private sector company/business
<input type="radio"/>	A research team of individuals from various institutions
<input type="radio"/>	Other (please specify)

E What is your position?

<input type="radio"/>	Executive Director
<input type="radio"/>	Manager/Team leader
<input type="radio"/>	Officer/Researcher
<input type="radio"/>	Other (please specify)
<input type="radio"/>	I am self-employed

About you: for individuals

F What type of relationship do you/does your organisation have with [Network]? Please choose **up to 2 options** that most closely describe the relationship. **An answer to this question is mandatory.**

<input type="radio"/>	I have/my organisation has signed up to be part of [Network]
<input type="radio"/>	I am/ my organisation is implementing a project/programme/initiative in partnership with [Network]
<input type="radio"/>	I/my organisation receive(s) funding from [Network]
<input type="radio"/>	I/my organisation provide(s) funding to [Network]
<input type="radio"/>	Other (please specify)

G How long have you/has your organization been part of [Network]?

<input type="radio"/>	Under 1 year
<input type="radio"/>	Over 1 and under 3 years
<input type="radio"/>	Over 3 and under 5 years
<input type="radio"/>	Over 5 years


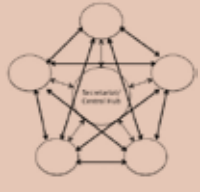
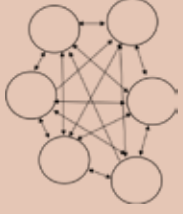

H In which country are you/is your organisation or its headquarters (if in more than one country) based?

The structure of [Network]

NOTE: By 'constituent' in this survey we mean all those directly affected by the work of [Network] or that play a direct role in [Network].

NOTE: Many questions in this survey will ask you to provide a rating on a scale of 1-low to 5-high. Click on the rating that is closest to your appreciation. If you are not sure, have no opinion on the subject, or the issue doesn't apply to your situation, please choose the 'Don't know - N/A' (Not applicable) option.

1 In your opinion, which of the following models best describes [Network]?

1 ●	2 ●	3 ●	4 ●	5 ●
<p>A centralised network - Hub & spoke model</p> 	<p>A network with a clear centre but with interactions that may or may not go through it</p> 	<p>A decentralised network - Multi-hub model:</p> 	<p>A network with a dense inner core and looser ties with peripheral members - Core- periphery model:</p> 	<p>None of the above. (Please explain)</p>

2 In your opinion, [Network]'s primary role:

	1 ●	2 ●	3 ●	4 ●	5 ●	
	Not at all				Absolutely	Dont know N/A
Currently is to support its constituents to perform certain activities	1 ●	2 ●	3 ●	4 ●	5 ●	●
Should be to support its constituents to perform certain activities	1 ●	2 ●	3 ●	4 ●	5 ●	●
Currently is to be an active agent, undertaking activities on behalf of the constituents (for example as an active Secretariat or other central hub)	1 ●	2 ●	3 ●	4 ●	5 ●	●
Should be to be an active agent, undertaking activities on behalf of the constituents (for example as an active Secretariat or other central hub)	1 ●	2 ●	3 ●	4 ●	5 ●	●

Your relationship with the Secretariat and other bodies

3 How well does [Network]'s Secretariat meet your organisation's/your needs?

	1	2	3	4	5	
	Not at all				Very well	Dont know N/A
In general	1 ●	2 ●	3 ●	4 ●	5 ●	●
Timely information on network events	1 ●	2 ●	3 ●	4 ●	5 ●	●
Timely information on the network's results	1 ●	2 ●	3 ●	4 ●	5 ●	●
Quick response to queries	1 ●	2 ●	3 ●	4 ●	5 ●	●
Administrative follow up	1 ●	2 ●	3 ●	4 ●	5 ●	●
Provision of high quality, relevant services	1 ●	2 ●	3 ●	4 ●	5 ●	●
Provision of high quality, relevant coordination	1 ●	2 ●	3 ●	4 ●	5 ●	●
Enabling transparent and efficient flow of information	1 ●	2 ●	3 ●	4 ●	5 ●	●
Facilitating contacts between constituents	1 ●	2 ●	3 ●	4 ●	5 ●	●
Facilitating contacts with key allies or policy makers	1 ●	2 ●	3 ●	4 ●	5 ●	●
Other (Please specify)	1 ●	2 ●	3 ●	4 ●	5 ●	●

Your relationship with the Secretariat and other bodies

- 4 How would you rate the quality (i.e. timeliness, openness, relevance, accuracy) of the communications that you have with the different bodies of [Network]?

	1	2	3	4	5	
	Very low				Very high	Dont know N/A
With the Secretariat	1 ●	2 ●	3 ●	4 ●	5 ●	●
With governance board(s), council(s) or committee(s)	1 ●	2 ●	3 ●	4 ●	5 ●	●
With task/theme related workgroups or committees	1 ●	2 ●	3 ●	4 ●	5 ●	●

- 5 Do [Network]'s bodies make improvements in what they do in response to feedback from you/your peers?

	1	2	3	4	5	
	Not at all				Always	Dont know N/A
Secretariat	1 ●	2 ●	3 ●	4 ●	5 ●	●
Governance board(s), council(s) or committee(s)	1 ●	2 ●	3 ●	4 ●	5 ●	●
Task/theme related workgroups or committees	1 ●	2 ●	3 ●	4 ●	5 ●	●

- 6 Are there any comments, suggestions that you would like to make regarding the quality of relationships with [Network]'s bodies? You can also use this space to explain any of the choices that you made in this section.

Your participation in [Network]

- 7** As a result of your participation in [Network], have you established relationships with any of the following and, if so, how valuable were/are these relationships in general?

	0	1	2	3	4	5	
	No relationship established	Not valuable at all	Rarely valuable	At least half of them were valuable	Most of them were valuable	All of them were very valuable	Don't know - N/A
Civil Society Organisations (NGO, women's association, farmers' organisation, CBO, other grassroots organisations, etc.)	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
With governance board(s), council(s) or committee(s)	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Local or sub-national authorities	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
National Governments	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Regional and international intergovernmental organisations	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Academic institutions/ Research institutes/ think-tanks/Other research teams	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Private sector companies/businesses	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Independent consultants	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Other (please specify)	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●

Your participation in [Network]

8 How were these relationships usually initiated?

	We were introduced by [Network] Secretariat	We met at an event organised by [Network]	We met through the online platform/ list-serv of [Network]	We were introduced by another constituent of [Network]	We knew each other before I /my organisation joined [Net]	We identified prospective partners within [Net] and approached them directly	No relationship established- Don't know - N/A
With Civil Society Organisations (NGO, women's association, farmers' organisation, CBO, other grassroots organisations, etc.)	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With funder/grant-making organisations	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With local or subnational governmental authorities	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With national governments	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With regional and international intergovernmental organisations	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With academic institutions/ Research institutes/think-tanks/ Other research teams	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With private sector companies/businesses	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
With independent consultants	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●
Other (please specify)	1 ●	2 ●	3 ●	4 ●	5 ●	6 ●	●

Your participation in [Network]

- 9 Are the current diversity and the size of the membership of [Network] adequate for meeting the purpose and strategies of the network?

	1	2	3	4	5	
	Not at all				Absolutely	Dont know N/A
Diversity	1 ●	2 ●	3 ●	4 ●	5 ●	●
Size	1 ●	2 ●	3 ●	4 ●	5 ●	●

- 10 How would you describe yourself as a participant in [Network]?

1 ●	2 ●	3 ●	4 ●	5 ●	●
Peripheral – Observer				Very active – Initiate and lead discussions, collaborations, and/or other activities	Don't know N/A

- 11 Are there any comments, suggestions that you would like to make regarding your participation in [Network]? You can also use this space to explain any of the choices that you made in this section.

Level of synergy in the Network

12 To what extent do you/does your organisation:

	1	2	3	4	5	
	Not at all				Very much	Dont know N/A
Share common interests with the network?	1 ●	2 ●	3 ●	4 ●	5 ●	●
Participate in the strategy of the network?	1 ●	2 ●	3 ●	4 ●	5 ●	●
Have similar issues and concerns with other participants in the network ?	1 ●	2 ●	3 ●	4 ●	5 ●	●

13 How do you feel that key decisions affecting constituents are made in [Network]?

1 ●	2 ●	3 ●	4 ●	5 ●	●
All the key decisions affecting constituents are made by the [Network]'s Secretariat				All the key decisions affecting constituents are constituent driven	Don't know N/A

14 Are there any comments, suggestions that you would like to make regarding the level of synergy in [Network]? You can also use this space to explain any of the choices that you made in this section.

Value in participating in [Network]

15 How effective is [Network] in the following?

	1	2	3	4	5	
	Not effective at all				Extremely effective	Don't know N/A
Facilitating networking/ brokering partnerships between constituents	1 ●	2 ●	3 ●	4 ●	5 ●	●
Coordinating advocacy actions	1 ●	2 ●	3 ●	4 ●	5 ●	●
Creating new knowledge	1 ●	2 ●	3 ●	4 ●	5 ●	●
Facilitating knowledge sharing between constituents	1 ●	2 ●	3 ●	4 ●	5 ●	●
Providing technical assistance/ capacity building to constituents	1 ●	2 ●	3 ●	4 ●	5 ●	●
Providing financial support to constituents	1 ●	2 ●	3 ●	4 ●	5 ●	●
Supporting its constituents in furthering their goals	1 ●	2 ●	3 ●	4 ●	5 ●	●
Promoting the work of the constituents	1 ●	2 ●	3 ●	4 ●	5 ●	●
Enhancing the constituents' capacity to mobilise resources	1 ●	2 ●	3 ●	4 ●	5 ●	●

16 To what extent has your or your organisation's participation in [Network] met your or your organisation's expectations?

1 ●	2 ●	3 ●	4 ●	5 ●	●
Not at all				Absolutely	Don't know N/A

17 Are there any comments, suggestions that you would like to make regarding the value you/your organisation find(s) in participating in [Network]? You can also use this space to explain any of the choices that you made in this section.

Impact of the Network

18 How much has participation in [Network] impacted on your/your organisation's work?

	0	1	2	3	4	5	
	Negative impact	No positive or negative impact at all				Massive positive impact	Don't know N/A
In general	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On your capacity	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On your strategies	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On the way you work/ your practices	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On the visibility of your work	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On the reach of your work	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On the sources of knowledge that you have available for your work	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On your ideas and the way you communicate them	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
On your values and the way you apply them in your work	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●
Other (please explain):	0 ●	1 ●	2 ●	3 ●	4 ●	5 ●	●

Impact of the Network

19 Would you describe [Network] as a major influencer in its area of work?

1 ●	2 ●	3 ●	4 ●	5 ●	●
Not at all				Absolutely	Don't know N/A

20 Are there any comments, suggestions that you would like to make regarding [Network]’s impact in your field of work? You can also use this space to explain any of the choices that you made in this section.

Submit the form

If you are satisfied with your answers, please submit this form by pressing the button on the right. Please note that you need to be connected to the internet to send the form.

SUBMIT

If you for any reason want to reset ALL the questions and start again, press this button.
WARNING: all answers, including text, will not be deleted from the survey fields.

RESET